

# **T100 Shower Chair**



# **User Manual**



# Contents

1		intr	roduction	3		
	1.	1	Manufacture	3		
	1.	2	Symbols Used	4		
	1.	3	Contraindications / Limitations	5		
	1.	4	Intended Use	5		
	1.	5	Safety Instructions and Warnings	6		
2		Cor	mponents/Key Parts	7		
	2.	. 1	Chair Configurations	8		
3		Acc	cessory List	9		
4		Ass	sembly Instructions	9		
	4.	. 1	Attaching the seat	9		
	4.	. 2	Attaching the backrest	9		
	4.	. 3	Attaching the armrest	10		
	4.	4	Attaching the footrest	10		
5		Ор	erating Instructions	11		
	5 .	. 1	Operating the Braked Castors	11		
	5 .	. 2	Footrest adjustment	11		
	5 .	3	Flip the footrest up to allow transfer.	12		
	5 .	4	Removing and fitting the heel supports on footplates	12		
	5 .	5	Using the Commode Pan (Accessory)	12		
6		Tec	chnical Specification	13		
	6.	. 1	Shower Chair Frame Dimensions	13		
	6.	. 2	Shower Chair Aperture Dimensions	14		
7		Enν	vironmental Conditions	14		
	7.	1	Operating Environment	14		
		7.1	1.1 Normal Operating Conditions	14		
	7.	. 2	Storage Conditions	14		
		7.2	2 . 1 Shipping and Storage Conditions	14		
8		Dai	ily Checks	15		
9		Cle	eaning	16		
	9.	. 1	Metal Frame Cleaning	16		
	9.	. 2	Fabric Cleaning	16		
	9.	. 3	Disinfecting (if necessary)	16		
10	)	Ser	rvicing	18		
	10	. 1	Troubleshooting	18		
11						
12	1	Wa	arranty	19		
13	;	Ser	rvice Record History	20		



### 1 Introduction



This user manual should be kept safe for future reference.



Please read and understand this manual in its entirety before using your Freeway Shower Chair.

The information in this manual is important for the safety of anyone near the shower chair and must be read and understood to help prevent injuries. It is also crucial to the proper operation and maintenance of the shower chair.

Should any questions arise from reviewing this manual, contact your local authorised representative.

Failure to comply with warnings in this manual may result in; injury to the operator and/or client and/or damage to the shower chair or related components.

If, during the use of this device or because of its use, a serious incident has occurred please report it to the manufacturer and to your national authority.

Store this manual with the documents included with the shower chair. Contents of this manual are subject to change without prior written notice.



Do not attempt to use this equipment without first understanding the contents of this manual.



Unauthorised modifications on this product may affect its safety. The manufacturer will not be held responsible for any accident, incident or deficiencies of performance that occur because of any unauthorised modification to its products.

### 1.1 Manufacture

The shower chair is manufactured at the address below:



#### **Prism Medical UK**

Unit 1, Tir Llwyd Industrial Estate, St Asaph Avenue, Kinmel Bay, Conwy, LL18 5JZ Telephone number: 01924 840100.

999163 - Rev A Page 3 of 24



### 1.2 Symbols Used

The Table below includes all symbols from BS EN ISO 15223-1:2021 that can be found in this manual and on the Product and what they represent. Refer to this Table when you are unsure of what a symbol represents.





















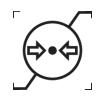
















Atmospheric pressure limitation



#### 1.3 Contraindications / Limitations

There are no known "contraindications" associated with the usage of the shower chair, provided it is used as per the manufacturer's recommendations and guidelines. However, it is recommended that a client specific assessment is completed by a trained and knowledgeable professional to determine the method of transfer and use.

The manufacturer does not recommend a required number of operators for the use of our products. This information and recommendation can only be provided after a thorough personalised, case specific assessment, as there are many factors that can influence these decisions.

Limitations of the chair include:

- The chair should only be operated by individuals who are competent and have received appropriate training on its use.
- The chair should only be used with the user weighing under the safe working load of the chair.
- The chair is only to be used within the environment it is intended for. An authorised person must only relocate chairs.
- The chairs are designed for human transfer/use only. There is no other application to this product.
- The operator of the chair must always pay attention to the well-being of the user. Users should not be left unsupervised during operation.
- A carer must operate the chair during use.

### 1.4 Intended Use



For internal use only.

The shower chair, with a SWL (safe working load) of 350kg is designed to provide safe, and comfortable seating and showering of a user. The chair is an easily manoeuvrable with easy-to-use hygiene solution.

The shower chairs' primary use is to provide the user with an effective solution for their toileting and showering needs. The chair can be used to transfer the user into the showering room, where they can either transfer to a shower stretcher for bathing or receive a shower while remaining in the chair. The chair is also designed to located over a toilet with the aperture seat to allow the user to use the toilet from the chair. It is important to note that the chair is designed as standard for use over a toilet of approximately 420mm from the floor to the top of the toilet. The chair provides adaptable options, including different style apertures, to ensure the maximum user comfort during the use.

The manufacturer always recommends training before use of our products. For more details on the training that can be provided please contact your local authorised dealer.



The device is used under instruction, and the operation of the aid is undertaken by a trained carer. A risk assessment must be performed before using the chair, to ensure safe use can be established.



You may need to seek specialist advice on how to assist some people with specific moving and handling needs. Sources of advice include, but are not limited to, professional bodies and organisations, occupational therapists, physiotherapists, manual handling advisers and ergonomists with experience in health and social care.

999163 - Rev A Page 5 of 24



### 1.5 Safety Instructions and Warnings



Ensure to read and understand all the statements below, for the safety of the operators and users, along with warranty requirements.

- If you are unsure on the correct use of this product, please contact the manufacturer or a professional for further information or training.
- The shower chair must only be operated (placing the user into/out of the chair) on a flat and levelled surface.
- The shower chair should be used to transfer a person on a levelled surface, do not exceed a slope of 5°.
- Take care during the transfer of the person, do not move the person at speed as this increases the risk of an accident. The load is much less stable while moving.
- All shower chairs have less grip when pushed on a wet surface, be vigilant of the surroundings.
- Under no circumstance should the shower chair be put in control of a person who has not been
  properly trained in the use and care of this equipment. Failure to adhere to this warning may result in
  serious injury to the operator and/or the user.
- The shower chair and associated accessories are not toys. Do not use it for unsafe practices. Do not allow children to play with the shower chair or any of its components. The shower chair should not be used for any practice except its intended use.
- In facilities where more than one operator will be responsible for using the shower chair, it is important that all such members be trained on the shower chair prior to use. A training program should be established by the facility to acquaint new operators with this equipment.
- Your guarantee is void if persons unauthorised by the manufacturer perform work on the shower chair.
- To maintain optimum function, the shower chair should be inspected and maintained on a regular basis. See section 'General Inspection, Maintenance and Cleaning' within this user manual.
- A full list of approved accessories is listed in this user manual.
- The shower chair and the associated accessories are intended only for showering and transferring of a person. The manufacturer will not be responsible for any damage caused by the misuse, neglect, or purposeful destruction of the equipment and/or its associated components.
- Any accessories used with the shower chair should be checked before each use to ensure that they are
  in good working order. Check for signs of wear and ensure that all labels are legible. Report any unusual
  wear to your local authorised dealer.
- The shower chair and its associated accessories are certified to a maximum load of 350kg. Do not exceed the maximum rated load of any of the components.
- Do not stand on the footrests as they are not designed to bear the full weight of the user.
- Ensure that a clear space is maintained around the shower chair. Before using the shower chair always check for and move away any obstacles.
- Never leave a user unattended in the shower chair.
- The shower chair is not intended to be used as a seating product for extended periods of time.
- When the shower chair is not in use, apply the castor brakes to prevent unwanted lateral movement.

999163 - Rev A Page 6 of 24



# Components/Key Parts

Please see below to familiarise yourself with the components of the shower chair. If you have not received all the components listed below, contact your local dealer immediately – contact details are provided on the last page of this manual.

Item	Description			
1.	Frame			
2.	Pram Handle Backrest			
3.	Armrests			
4.	Seat			
5.	Heavy Duty Footrests with Heel Supports			
6.	Heavy Duty Castors			
7.	Serial Number Label (Located on frame under seat)			
8.	Safe Working Load Label			
9.	User Manual			

Table 2-1



999163 - Rev A Page 7 of 24



### 2.1 Chair Configurations

The shower chair is available in various configurations, including width, frame type, seat depth, seat type, armrest type, backrest type and footrest type. See list below for the standard options.

Frame Options			
Frame Type	Benefits		
Standard Frame	Standard chair to be used with standard toilets		

Backrest Options			
Backrest Type	Benefits		
Standard Pram Handle backrest	Allowing carer to position hand comfortably on pram handle to propel the chair		

### Table 2-2

Seat Options				
Seat Type	Benefits			
Fully Padded	Standard seat providing maximum comfort			
Horseshoe	Horseshoe shaped aperture providing improved access.			
Full Ring	Provides aperture while maintaining full seat comfort.			
Vinyl Covering	Durable			
Dartex Covering	Softer material			

Table 2-3

Armrest Options			
Armrest Type	Benefits		
Standard Armrest	Standard fixed armrests		
Half Wide Armrest	Provides an additional 50mm width		

Table 2-.5

Table 2-.4

Footrest Options			
Footrests Type	Benefits		
Standard Footrests	Standard folding footrests		
Adjustable Width Footrests	Standard footrests with adjustment between the footplates		

Table 2-6

Other configurations are available upon request. Please contact your local dealer for further information.

999163 - Rev A Page 8 of 24



# 3 Accessory List

The list below shows a list of approved compatible accessories that can be ordered at any time during the life of the shower chair. Contact your local dealer to order these parts.

	Hygiene	
Description	Part number	Comments
Oval Commode Pan	910214	N/A

Table 3

### 4 Assembly Instructions

The sections below will give detailed instructions on how to attach and remove key components from your chair. These instructions must be adhered to for a successful and safe assembly of the chair. If you are unsure of any processes, always seek advice.

### 4.1 Attaching the seat

- a. Place the frame on a flat surface and apply brakes to the castors.
- b. Remove the plastic bag containing the black star handle nuts attached to the side of the frame. Keep these to one side as they are needed to secure the armrests into position.
- c. Remove the seat from its packaging and place it onto the frame in the orientation, as shown below in Fig 4.1-1.
- d. Rotate the four plastic retention clips over the frame. Ensure the clips are rotated to the 90° position so the seat is secured to the frame correctly, as shown below in Fig. 4.1-2.



Fig.4.1-1



Fig. 4.1-2

### 4.2 Attaching the backrest

- a. Remove the backrest from its packaging and unscrew the two-sliver barrel nuts from the backrest.
- b. Fit the backrest into the rearmost sockets on the frame as shown in Fig 4-3, with the handles facing backward as shown below in Fig. 4.2-1 and Fig. 4.2-2
- c. Fit the two silver barrel nuts onto the threads at the bottom of the backrest and tighten them up to secure in place, as shown below in Fig. 4.2-3.

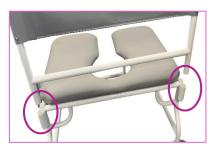


Fig. 4.2-1



Fig. 4.2-2



Fig. 4.2-3



### 4.3 Attaching the armrest

- a. Remove the armrests from their packaging and remove the two star handle black nuts from the plastic bag that was previously removed from the frame.
- b. Insert the armrest legs into the sockets, ensuring the rivet is at the front as shown in Fig 4.3-1.
- c. Tighten the star handle black nuts to secure the armrests in place as shown in Fig 4.3-2.
- d. To swing the armrest away, loosen the Black star handle as shown in Fig. 4.3-2, then lift the armrest out of the front socket and fold backwards as shown below in Fig. 4.3-3.







Fig. 4.3-1

Fig. 4.3-2

Fig. 4.3-3

### 4.4 Attaching the footrest

- a. To secure footrests in the forward position, place them onto the retaining spigots at the front of the shower chair frame, as shown below in Fig 4.4-1.
- b. Engage the hook at the side of the footrests over and onto the frame tube, as shown below in Fig 4.4-2.
- c. To fold the footrests back, lift them up until the hook clears the frame and then fold them backwards as shown below in Fig 4.4-3.







Fig. 4.4-2



Fig. 4.4-3

**999163** – Rev **A** Page **10** of **24** 



# **5** Operating Instructions



This product may be heavy for users and will need to be lifted with care. Please operate this product with the using of the castors wherever possible to prevent any injury.

Appropriate training in lifting and handling and bathing procedures should be undergone by any person operating this product along with any other additional aid equipment, for their own and the client's safety and comfort. These instructions are designed to cover the method of using the product.

### 5.1 Operating the Braked Castors

The castors on the shower chair are individually braked using your foot.



Make sure appropriate footwear is worn when using this product. Do not try to push the product when the castor brakes are activated.

As per Figure 5.1-1, place your foot on the brake on the castor and push down (Fig 5.1-2). The plastic will remain in the down position, indicating the brake is now activated. Repeat the process for all castors to ensure that the product is fully secure in position. To release the brakes, push brake up (Fig 5.1-3).







Fig. 5.1-2



Fig. 5.1-3

### 5.2 Footrest adjustment.

- a. Loosen the Black star handle locking nut at the rear of the hanger as shown in Fig. 5.2-1, allowing the slider to move up or down the hanger.
- b. Adjust the footrest to the desired height and tighten the Black star handle locking nut to secure the footrest into position as shown in Fig.5.2-2.



Fig. 5.2-1



Fig. 5.2-2

999163 - Rev A Page 11 of 24



### 5.3 Flip the footrest up to allow transfer.

a. Push the inside of the footplate upwards and to the side as shown in Fig.5.3-1 & Fig. 5.3-2.







Fig. 5-3-2

### **5.4** Removing and fitting the heel supports on footplates.

- a. Tip the footrest to the side and un-attach the hook and loop fastening at the bottom of the footplate as shown in Fig 5.4-1.
- b. Unthread the straps from the slots in the footplate as shown in Fig.5.4-2.
- c. To re-fit, follow the above process in reverse.



Fig. 5.4-1



Fig.5.4-2

### **5.5** Using the Commode Pan (Accessory)



Make sure that the commode pan is empty before transferring the shower chair. The commode pan has a maximum capacity of 6 litres.

The plastic commode pan self-locates onto the pan sliders located underneath the seat. This can easily be removed for emptying the contents and cleaning, by simply sliding the pan in and out of the pan sliders located on the underside of the seat as shown in Figures Fig 5.5-1, 5.5-2 and 5.5-3 below.

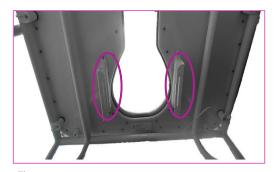


Fig. 5.5-1



Fig. 5.5-2



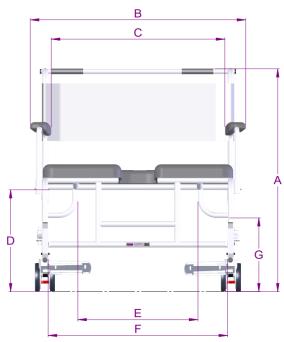
Fig. 5.5-3

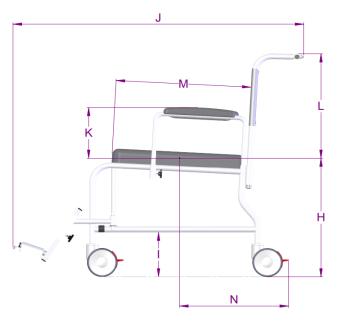
999163 - Rev A Page 12 of 24



# **6** Technical Specification

# **6.1** Shower Chair Frame Dimensions



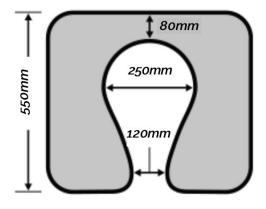


Dimensions (Ref to drawing)	T100	T100 Adjust F/Rest		
A – Maximum Height	970	970		
B – Maximum Width	860	910		
C – Internal Armrest Width	475	420		
D – Internal Height	440	440		
E – Toilet Seat Internal Width Clearance	470	470		
F – Internal Width	740	740		
G – Toilet Seat Internal Height Clearance	445	445		
H – Floor to Seat Height	560	560		
I – Ground Clearance	195	195		
J – Maximum Length (Including Footrest)	1170	1170		
K – Seat to Armrest Height	190	190		
L – Seat to Push Handle Height	480	480		
M – Seat Depth	550	550		
N – Centre of Seat to Rear of Castor	350	350		
Turning Circle	1350	1350		
Castor Size	125	125		
Footrest Adjustment	155	155		

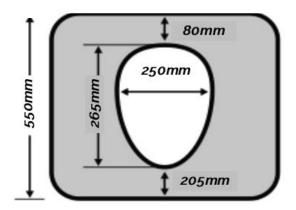
999163 - Rev A Page 13 of 24



#### **6.2** Shower Chair Aperture Dimensions







**Full Ring Aperture** 

# 7 Environmental Conditions

The sections below will give detailed information regarding the environmental conditions the product should maintain throughout its life cycle. Failure to adhere to these conditions may have a negative impact on the function of the product. If you are unsure of any environmental conditions, always seek advice.

### 7.1 Operating Environment

The shower chair is intended to be used in both dry and wet environments, with its primary use being in showering rooms. The shower chair is intended for internal use only.

The shower chair is intended to be used within the professional healthcare facility environment as well as the home health care environment. The shower chair is not suitable for any other environment or special environments.

The shower chair is not intended to be used in environments where there are rapid changes in the environmental temperature and humidity.

### 7.1.1 Normal Operating Conditions

+5°C to +40°C (41°F to 104°F) at a relative humidity between 15% to 90% RH, non-condensing but not requiring a water vapour pressure greater than 50hPa and atmospheric pressure between 700hPa to 1060hPa.

### 7.2 Storage Conditions

The shower chair is intended for internal storage within normal environmental conditions. The shower chair is intended to be stored in a dry room.

It is not intended to be stored in environments where there are rapid changes in the environmental temperature during intended use.

When placing the chair into storage, ensure that the product has been cleaned and dried. For further information, refer to the cleaning instructions.

### 7.2.1 Shipping and Storage Conditions

- -25°C to +5°C (-13°F to 41°F) with any humidity level.
- +5°C to +35°C (41°F to 95°F) at a relative humidity up to 90%.
- +35°C to 70°C non-condensing at a water vapour pressure up to 50hPa.

999163 - Rev A Page 14 of 24



# 8 Daily Checks

Inspection is to be completed prior to each use by the user of the shower chair.



Should any of the components in the table below fail the inspection, DO NOT use the shower chair. Contact your local authorised dealer for service – contact details are on the last page of this manual.

Ensure all component inspections in the table below are completed prior to each use of the shower chair.

### **Check list before use:**

Component	Service/Inspection required			
	Visual inspection of the externals of the shower chair. Significant			
	damage that may affect the function of the shower chair along with a			
	clear safety hazard is unacceptable.			
	Check the product labelling to ensure they are all still legible. This			
Generic	includes the serial number and other important markings. If labels are			
	not legible, then contact your local authorised dealer immediately.			
	Check all main nuts and bolts to see if they are loose. If they are not			
	tight or you have concerns, then contact your local authorised dealer			
	immediately.			
	Inspect the seat for any damage including tears and excessive wear. If			
	the integrity of the seat is compromised, then the seat should be			
Seat	replaced.			
	Ensure that the seat is fixed onto the frame correctly. See assembly			
	instructions for guidance.			
	Ensure that the vinyl backrest shows no sign of tears or excessive wear.			
Backrest	If the integrity of the backrest is compromised, the chair should not be			
	used, and the backrest must be replaced.			
	Ensure the brakes function when activated.			
Brakes	Ensure the product can move freely when the brakes are deactivated.			
	(Ensure they are not rubbing on the wheels).			
	Examine the products' castors for signs of damage or wear, ensuring			
	they run freely and are not cracked.			
Castors	Check the castor fixings for hair and dirt etc. as a build-up can restrict			
Castors	the castor movement.			
	Check to see all castors are flat on the floor and shower chair is stable.			
	Ensure the product can rotate freely with ease.			

Table 8-1

999163 - Rev A Page 15 of 24



# 9 Cleaning



It is recommended to clean the shower chair and accessories before use by a different person, reducing the risk of cross-contamination.

Please follow the recommended cleaning guidelines below on cleaning and disinfecting the shower chair.

### 9.1 Metal Frame Cleaning

The metal frames of the chairs are powder coated with coating containing a silver anti-microbial additive. The coating provides increased scuff and abrasion resistance compared to conventional paint, which will help protect the product from rust etc., while reducing the levels of MRSA bacteria by at least 99.99%.

For mild cleaning, the frames can be cleaned using a damp cloth, soap/water, or antibacterial spray. For a deeper clean, a low-pressure steam cleaner can also be used. Do not use a steam cleaner at high pressure, as this could damage the powder coating and labels. Do not use industrial bleaches, abrasive cleaners, or organic solvents.

All cleaning solutions must be thoroughly rinsed off the product at the end of the cleaning process and the product dried using a dry cloth/towel. Always ensure the product is dry before use.

### 9.2 Fabric Cleaning

The vinyl is a hardwearing, waterproof, and enduring material which provides MRSA bacteria resistance. This material is found on the seat and backrest.

The Dartex material is an alternative material which provides waterproof properties, along with featuring multidirectional stretch for pressure redistribution. The Dartex includes anti-mycotic protection which is impenetrable for bacteria and viruses.

Both materials can be wiped down using a damp cloth to remove any mild dirt, dust, and minor spillages. When a spillage occurs, it is recommended that it be cleaned as quickly as possible to avoid any staining, it is good practice to dab the spillage and not to rub it as this could cause staining. For more persistent stains and dirt, hot water with an antibacterial spray can also be used.

All cleaning solutions must be thoroughly rinsed off the product at the end of the cleaning process and dried using a dry cloth/towel. Always ensure the product is dry before use.

### 9.3 Disinfecting (if necessary)

Should the shower chair require a more thorough cleaning, the use of the Actichlor™ disinfectant product (which is widely available in tablet form and used throughout the healthcare industry) is recommended.



Follow the manufacturer's safety instructions for the use of this cleaning product before use to ensure safe use for the operator and the user.

Ensure the cloth is damp before the cleaning process.

Application is through a clean damp cloth applied to wipe the product down. Use in the following dilutions to ensure an effective clean:

- Actichlor™ dissolvable chlorine tablets provide a concentration of 1000 ppm of available chlorine (0.1%) per one tablet.
- One tablet (1.7g formed tablet (x1) will create a virucidal solution, diluted in 1 litre of water to provide effective means to clean a "dirty" product. This is also ideal for use after an outbreak of the Norovirus/winter vomiting and can be used as a precaution against C.Diff. It is effective against viruses, bacteria, spores, yeasts, and moulds.

**999163** – Rev **A** Page **16** of **24** 



- A minimum of 5 minutes contact time with the outer components is recommended to prevent virucidal infections, whilst maintaining the integrity of the product. The product can withstand a longer contact period, however a minimum of 5 minutes is required to provide an effective cleaning regime.
- Blood spills should be dealt with by an increased concentration of the solution please refer to the instructions on the manufacturer's product labelling.

Dilution chart					
Product used as	Product condition	Concentration (ppm)	Dilution qty* (l)	Tablets per 1l (0.26gal)	Contact time (minutes)
Bactericidal	Clean	200	5 (1.32gal)	1	1
Bactericidat	Dirty	1000	1 (0.26gal)	1	5
Yeasticidal	Clean	200	5 (1.32gal)	1	1
Yeasticidat	Dirty	1000	1 (0.26gal)	1	5
Funcialdal	Clean	2000	1 (0.26gal)	2	15
Fungicidal	Dirty	5000	1 (0.26gal)	5	15
Myorobootorioidal	Clean	1000	1 (0.26gal)	1	15
Mycrobactericidal	Dirty	5000	1 (0.26gal)	5	15
Vigueidal	Clean	500	2 (0.53gal)	1	5
Virucidal	Dirty	1000	1 (0.26gal)	1	5
Charaidal (C. Diff)	Clean	1000	1 (0.26gal)	1	10
Sporcidal (C. Diff)	-	-	-	-	-
Cranaidal	Clean	5000	1 (0.26gal)	5	10
Sporcidal	-	-	-	-	-

- Dilution is made with water. DO NOT dilute within any other medium.
- When diluted in water, one tablet gives 1000ppm of available chlorine.
- The concentration of the solution depends upon whether the object being cleaned is noticeably dirty (indicated in the table by "Product condition."

Table 9.3-.1

Handling and storage safety precautions when using this cleaning agent:					
Advice on Safe Handling Hygiene		e Measures	Conditions for Safe Storage		
Avoid contact with skin and eyes.					
Do not breathe dust, fumes, gas,		ordance with good giene and safety	Keep out of reach of children.		
mist, vapours, spray.	, ,	actice.	Keep container tightly closed.		
Use only with adequate ventilation.	Remove and wash contaminated clothing before re-use.		Store in suitable labelled containers.		
Wash hands thoroughly after handling.	Wash face, hands, and any expose skin thoroughly after handling.		Storage temperature: 0-25°C (32-77°F).		
Mixing this product with acid or ammonia releases chlorine gas.					
Individual Protective Measures		Dissolve			
Hand protection: Glo	ves	Dissolve in cold water – With no agitation, one tablet will take approximately 10 minutes to fully dissolve in the water used.			
The information above has been extracted from the Actichlor™ MSDS (Manufacturers Safety Data Sheet). For					

The information above has been extracted from the Actichlor™ MSDS (Manufacturers Safety Data Sheet). For a full review of the data please follow the link below:

http://www.nhsgqc.org.uk/media/236215/msds-actichlor-plus.pdf

999163 - Rev A Page 17 of 24



# **10** Servicing

Regular servicing on the shower chair will help prevent breakdowns and reduce repair costs. It will also improve the quality of product for the end users.

To reduce the risk of injury, no service is to be conducted on the shower chair while in use. An authorised service engineer must complete service only. Do not attempt to service the product yourself; this will void your warranty.

To ensure the safety and continued good function of your shower chair, routine service must be performed. Service should be completed by an approved service engineer every 12 months to ensure the product's required standard is maintained. The service history of the product should be documented each service in the service log at the back of this user manual.

When the product is serviced, the service checklist must be completed. <u>Service Manual</u> Document Number: 995163.

For information regarding spare parts, refer to the spare parts manual. Spare Parts Manual Document Number: 992163.

Contact your local authorised dealer if you:

- Need more information.
- Have any questions about the use or service of your shower chair.
- Notice any change in the performance.
- Want to report an unexpected occurrence.
- Want to arrange a service.
- Need to ascertain necessary information for replacement parts and components.

The expected product lifetime is **10 years**. This is dependent on usage and compliance with maintenance. Regular service on the product will increase the expected lifetime.

### 10.1 Troubleshooting

Should a problem arise with the use of the shower chair, review the Table below.

Find the fault and complete the recommended solution.

If the fault is not found and/or the solution does not correct the problem, contact your local authorised dealer – contact details are provided on the last page of this manual.

Fault	Action
Castors do not operate	Ensure the brake has been fully disengaged. Check that the castors are
	running freely and are level. Check the castors are not fouled with debris
	that would restrict their movement (clean out, test, and return to service).
	If this does not correct the fault, then contact your local authorised
	dealer immediately so the product can be checked to ensure proper
	continued operation.
Brakes do not operate	Ensure that the brake mechanism is fully engaged, check to see that all
	castors are touching the ground. If this does not correct the fault, then
	contact your local authorised dealer immediately so the product can be
	checked to ensure proper continued operation.
Footrest adjustment does not hold	If the footrest adjustment does not operate, check the star handle is tight,
	it may be that the thread has been stripped in the leg rest attachment
	point. If so, contact your local authorised dealer immediately so the
	product can be checked to ensure proper continued operation.



# **11** Disposal

With efforts to improve the environment and reduce waste, where possible our products have been manufactured with recyclable materials. Below are our guidelines on recyclable materials and being environmentally friendly.

Please observe the local laws on recycling and respect the current laws for disposal within the community where the product is being used. If there is any uncertainty about the below guidelines, contact your local authorities to determine the proper method of disposal of potentially biohazardous parts and accessories.

Fully Recyclables	Consideration when Recycling
Steel frame and accessories	Fabric seats
Castors	Rubber handlebar covers
Initial packaging of the product (cardboard)	Plastic fixings
Metallic fixings – screws etc.	Harnesses + Belts

**Table 11.1** 

When the shower chair has completed its life cycle and can no longer perform to its intended use safely, an approved Service Engineer should decommission the product.



The product may be contaminated and must be disinfected before recycling or disposal. See section 'Cleaning' for details of how to do this.

# **12** Warranty

It is impossible for all the risks to be eliminated from use of this product, but to reduce risk and improve safe and proper use, the user should always read and understand the user manual before use. Product failure may occur due to lack of maintenance and care, misuse, unauthorised and improper servicing or alterations, improper storage, and environmental use, or through normal use wear and tear. These factors are all beyond the control of the manufacturer. These risks are taken on by the users.

Once registered, the manufacturer will provide a 5-year warranty period for the steelwork and a 1-year warranty for all other components against all the defects in the manufacture to the registered customer. The warranty is valid if the product has maintained its intended use and the user manual instructions have been followed. The warranty will not extend to the use of the product when used contrary to the user manual. This guarantee does not affect or in any way limit your statutory rights.

- 1. The liability of the manufacturer under the terms of this guarantee shall be limited to the replacement or the defective part(s) to the sales distributor, dealer, agent, person, or entity which purchased the equipment from the manufacturer. In no event shall the manufacturer incur liability for any consequential or unforeseeable losses.
- 2. This equipment guarantee shall be void if the equipment is not serviced by Prism Medical UK or its authorised service engineers, in accordance with the manufacturer's recommendations, or if any unauthorised persons conduct work on the equipment.
- 3. This guarantee does not apply to failure attributable to normal wear and tear, damage by natural forces, user neglect or misuse or deliberate destruction.
- 4. Do not attempt to service the product yourself, or the warranty is void.

999163 - Rev A Page 19 of 24



# **13** Service Record History

Complete this section after each service, repair inspection and/or maintenance.

Date:			Time:
Service Type:	Service Inspection □	Repair □	Other □
Completed By:	(Pr	inted name)	(signature)
Company:			
Remarks & Act	ions Taken:		
Product Left in	A Safe & Usable Condition	on: Yes 🗆	No □ (if no explain in actions above)
Date:			Time:
Service Type:	Service Inspection □	Repair 🗆	Other □
			(signature)
Remarks & Act	ions Taken:		
Product Left in	A Safe & Usable Condition	on: Yes 🗆	No $\square$ (if no explain in actions above)
Date:			Time:
Service Type:	Service Inspection □	Repair □	Other □
			(signature)
Remarks & Act	ions Taken:		
Product Left in	A Safe & Usable Condition	on: Yes 🗆	No □ (if no explain in actions above)
Date:			Time:
Service Type:	Service Inspection □	Repair □	Other □
			(signature)
	' <b>T</b> .1		
Remarks & Act	ions Taken:		
Product Left in	A Safe & Usable Condition	on: Yes 🗆	No □ (if no explain in actions above)
Date:			Time:
Service Type:	Service Inspection □	Repair □	Other □
Completed By:	(Pr	inted name)	(signature)
Company:			
Remarks & Act	ions Taken:		
Product Left in	A Safe & Usable Condition	on: Yes 🗆	No □ (if no explain in actions above)

999163 - Rev A Page 20 of 24



Date: Time:
Service Type: Service Inspection $\square$ Repair $\square$ Other $\square$
Completed By: (Printed name) (signature)
Company:
Remarks & Actions Taken:
Product Left in A Safe & Usable Condition: Yes □ No □ (if no explain in actions above)
Date: Time:
Service Type: Service Inspection  Repair Other  Other
Completed By: (Printed name) (signature)
Company:
Remarks & Actions Taken:
Product Left in A Safe & Usable Condition: Yes $\square$ No $\square$ (if no explain in actions above)
Data
Date:     Time:       Service Type:     Service Inspection □     Repair □       Other □
Service Type. Service Inspection B. Repail B. Other B.
Completed By: (Printed name) (signature)
Company:
Nomarks & Actions Taken.
Product Left in A Safe & Usable Condition: Yes $\square$ No $\square$ (if no explain in actions above)
Date: Time:
Service Type: Service Inspection  Repair Other  Other
Completed By: (Printed name) (signature)
Company:
Remarks & Actions Taken:
Product Left in A Safe & Usable Condition: Yes ☐ No ☐ (if no explain in actions above)
Date: Time:
Service Type: Service Inspection □ Repair □ Other □
Completed By: (Printed name) (signature)
Company:
Remarks & Actions Taken:
Product Left in A Safe & Usable Condition: Yes ☐ No ☐ (if no explain in actions above)

999163 - Rev A Page 21 of 24



Date:	Time:
Service Type: Service Inspection □ Repair □	Other □
Completed By: (Printed name)	(signature)
Company:	
Remarks & Actions Taken:	
Tremains a Actions ranch.	
Product Left in A Safe & Usable Condition: Yes □	No $\square$ (if no explain in actions above)
Date:	Time:
Service Type: Service Inspection □ Repair □	Other □
Completed By: (Printed name)	(signature)
Company	
Company:Remarks & Actions Taken:	
Remarks & Actions Taken.	
Product Left in A Safe & Usable Condition: Yes □	No $\square$ (if no explain in actions above)
Date:	Time:
Service Type: Service Inspection □ Repair □	Other □
Completed By: (Printed name)	(signature)
Company:	
Remarks & Actions Taken:	
Product Left in A Safe & Usable Condition: Yes □	No $\square$ (if no explain in actions above)
Date:	Time:
Service Type: Service Inspection □ Repair □	Other □
Completed By: (Printed name)	(signature)
Company:	
Remarks & Actions Taken:	
Product Left in A Safe & Usable Condition: Yes □	No □ (if no explain in actions above)
Data	Time
Date:	Time:
Service Type: Service Inspection □ Repair □	Other □
Completed By: (Printed name)	(signature)
Company:	
Remarks & Actions Taken:	
Product Left in A Safe & Usable Condition: Yes □	No □ (if no explain in actions above)

999163 - Rev A Page 22 of 24



User notes:	]
	1

999163 - Rev A Page 23 of 24



Dealer/service contact details:	
Man	ufacturer contact details:
	Priore Modical III
Unit ·	Prism Medical UK ı, Tir Llwyd Industrial Estate,
	Asaph Avenue, Kinmel Bay,
	y, United Kingdom, LL18 5JZ
Talan	hana Numbari 04024 040400
Telep	hone Number: 01924 840100

### **Disclaimer**

While every effort has been made to ensure the accuracy of information contained in this user manual, no liability can be accepted by Prism Medical UK for any errors or omissions. Prism Medical UK operates a policy of continuous improvement. Specifications and other data are subject to change without notice.

# www.prismmedical.co.uk





999163 - Rev A Page 24 of 24